Partnership Hive Terms of Service

Last Updated: 2025-01-01

1. Introduction

Welcome to Partnership Hive, owned and operated by **Haven Neighborhood Services** ("we," "us," or "our"). These Terms of Service ("Terms") govern your access and use of our community hive ("the Hive"), and any related services (collectively, "Services").

2. Acceptance of Terms

By joining or participating in the Hive, you ("User" or "you") agree to these Terms. If you do not agree, you must not access or use the Hive.

These Terms supplement, but do not override, the [Community Hives Terms of Service](#) or the [Community Hives Code of Conduct](#). If there is a direct conflict, the [Community Hives Terms of Service](#) and [Community Hives Code of Conduct](#) prevail.

3. Purpose of the Hive

The Hive is a professional networking and collaboration space. We match members for one-on-one calls, share relevant industry insights, and may feature sponsor or affiliate content.

4. Registration

4.1 User Information

You agree to provide accurate personal and professional information for matching purposes. You must be at least 18 years old to join.

4.2 Account Security

You are responsible for keeping your account credentials confidential.

Notify us immediately if you suspect unauthorized use of your account.

5. Data Collection & Privacy

5.1 Data We Collect

Information like name, email address, job title, LinkedIn profile, location, and other professional details relevant to the Hive's purpose. If you have questions about our data practices, please refer to our [Privacy Policy](#).

5.2 How We Use Data

We use your data to match you with other members and to send Hive-related communications. We may share limited personal data (e.g., name, email, professional summary) with your matches, as described in our [Privacy Policy](#).

5.3 Data Retention

Data Retention and Deletion: We retain your personal data indefinitely for historical matching records (e.g., if someone unsubscribes and later re-subscribes, we can recognize duplicate accounts).

Deletion Request: You may request full deletion of your data by contacting us at support@communityhives.com with the subject line "Data Request" and specifying the request type. If you request deletion, we will remove your data from our active databases and ensure it is not used for any matching or algorithm training going forward. We may, however, retain limited data for audit or legal purposes, or as required by law.

Data Processing Halt: Upon your request to delete or cease processing your data, we will stop further data processing activities except where required by law or justified by a separate lawful basis (e.g., legal claims).

Admin Contact: For questions about membership, sponsor content, fees, or Hive-related issues, contact us at eric.depalma@havenservices.org.

Platform Contact: If your issue relates to the Community Hives platform generally (e.g., technical problems, data privacy under the platform's policies), contact support@communityhives.com.

6. Membership Fees (if applicable)

If the Hive is subscription-based or fee-based:

Payment: You agree to pay the membership fee. Failure to do so may result in suspension or termination of membership.

Refunds: Any refund policy will be stated in a separate policy or on the signup page.

Any membership or subscription fees you pay are charged **solely** by us, the Administrator of this Hive.

Community Hives (The Nonprofit Hive Inc.) does not charge, collect, or refund fees for end users.

All fee-related disputes, payment issues, or requests for refunds must be addressed directly with us. Community Hives is not liable for any such financial arrangements.

7 Sponsor Responsibility

We may feature sponsors or display sponsor content in this Hive. As the Administrator, we are solely responsible for:
- Obtaining and managing sponsor agreements.
- Ensuring sponsor content complies with applicable laws and does not infringe third-party rights.
- Handling any disputes, financial obligations, or liabilities related to sponsorship.

Community Hives is **not** responsible for sponsor content or sponsor relationships within this Hive.

8. Code of Conduct

Our Community Hives Code of Conduct governs how users agree to interact with each other on the platform. By using the Service, you agree to the terms of the Community Hives Code of Conduct.

9. Prohibited Activities

You must not:

9.1 Misrepresent Your Identity

Impersonate another person or entity.

9.2 Disrupt the Hive

Upload malicious software, hack, or otherwise disrupt the Hive or its users.

9.3 Violate Privacy

Harvest personal data without consent or share information you obtain about other members outside of the Hive.

10. Intellectual Property

10.1 Hive Content

Content provided by Partnership Hive or its licensors is protected by intellectual property laws. You may not reproduce or distribute our content without permission.

10.2 User Content

You grant us a non-exclusive license to use and display any content (text, images, etc.) you post within the Hive for the purpose of operating the Hive.

11 Call Recording and Consent

We acknowledge that any call recordings require prior, explicit consent from all participants. We will not record (and will not authorize anyone to record) your calls unless you have clearly agreed in advance. If you do not consent, no recording shall take place.

12. Disclaimers

12.1 No Guarantee

We do not guarantee successful matches, beneficial outcomes, or the accuracy of user-provided information.

12.2 "As-Is" Basis

The Hive and related services are provided "as is" without warranties of any kind.

13. Limitation of Liability

To the fullest extent permitted by law, we are not liable for any indirect or consequential damages.

Our total liability is limited to the amount of membership fees (if any) paid by you during the last 12 months.

14. Termination

14.1 By You

You may leave the Hive or deactivate your account at any time.

14.2 By Us

We reserve the right to terminate or suspend your membership if you violate these Terms or if we decide to discontinue the Hive.

14.3 Leaving or Removal from the Hive

If you voluntarily leave this Hive or if we remove you for violating these Terms, your membership in other Community Hives remains unaffected unless Community Hives (The Nonprofit Hive Inc.) deems your conduct severe enough to warrant a platform-wide ban.

You may also request data deletion for this Hive specifically, which does not automatically delete your data from other Hives unless you explicitly request full deletion from the platform via support@communityhives.com.

14.4 Consequences

Upon termination, your access is revoked. Some data may remain archived for legal or operational purposes.

15. Changes to these Terms

We may update these Terms. If changes are significant, we will notify you (e.g., via email or an in-Hive announcement). Your continued use of the Hive after changes indicates your acceptance.

16. Governing Law and Dispute Resolution

These Terms are governed by the laws of Ontario, Canada. Disputes will be resolved in accordance with the Canadian Arbitration Association rules in Ontario, Canada, unless otherwise required by law.

17. Entire Agreement

These Terms, along with our [Community Hives Privacy Policy](), constitute the entire agreement between you and **Haven Neighborhood Services** regarding your use of the Hive.

These Terms govern your relationship with us, the Administrator. However, the [Community Hives Terms of Service]() (and any platform-wide policies) prevail in the event of any direct conflict with this Agreement.

18. Contact Information

If you have questions, concerns, or need to report a violation, please contact us:

Email: eric.depalma@havenservices.org
Website: https://Partnership.LA/